

## Lead Hand Operator

With over 100 years of experience, EPCOR Water Canada works with industry, municipalities and communities to design, build, finance and operate water and wastewater treatment plants, distribution and collection systems. We serve more than 85 communities and industrial sites in B.C., Alberta and Saskatchewan, making sure that the water exceeds public health, environmental and industrial requirements.

Are you interested in a position that develops your supervisory and problem solving capabilities? Are you currently pursuing a career in water and wastewater treatment? If so, consider joining

EPCOR Water Services as a full-time permanent Lead Hand Operator based out of our Canmore location.

***EPCOR has one (1) full time, permanent position available!***

Reporting to the Manager, Canmore Operations, the Lead Hand Operator will ensure results are achieved through the supervision, coordination and execution of all aspects of water and wastewater for the Canmore Water and Wastewater facilities.

This position is accountable for, but not limited to the following:

- Ensuring compliance with Alberta legislation as it relates to wastewater treatment, water treatment, water distribution and wastewater collection.
- Supervising and ensuring optimal performance of operating staff.
- Assisting in the development of a training program for new and existing Operators.
- Ensuring compliance with performance requirements within the operating contract.
- Coordinating operating, maintenance, and capital work activities.
- Customer, stakeholder and regulatory contact and reporting as required.
- Participating in the operations' on-call rotation.
- Assisting with water and wastewater treatment, distribution & collection operations as required.
- Other related duties as required.

The successful candidate will possess the following qualifications:

- Grade 12 diploma or equivalent.
- Completion of the NAIT Water Technology program or an equivalent program that is recognized by Alberta Environment is preferred
- Minimum Level 2 certification in Water Treatment; Level 3 certification in Water Treatment is preferred.
- Level 3 certification in other disciplines will be considered an asset.
- Experience in a WWT laboratory completing regulatory testing is required
- Minimum of 5 years of directly related operating experience in water and/or wastewater fields.
- 3 - 5 years supervisory experience in the water and/or wastewater fields.



- Demonstrated proficiency in Microsoft Office and an affinity to learn other software systems as required.
- Proficiency in Math; willingness to undertake a math test if interviewed.
- Valid Class 5 Alberta Driver's License (with 6 demerits or less). A Driver Abstract will be required.
- Able to meet the physical demands of the position. Clearance on pre-placement medical and drug and alcohol testing may be required
- The successful candidate must be legally entitled to work in Canada.

The ideal candidate for this position will demonstrate excellent customer service skills in order to ensure client satisfaction and maintain positive relationships with both internal and external stakeholders. The candidate's customer service orientation will be supplemented with developed oral and written communication skills, keen attention to detail, and a high degree of accuracy. This position requires organization and the application of knowledge and problem-solving skills in a timely manner to on-the-job issues. The successful candidate will work effectively within a team dynamic as well as with minimal supervision.

Location: Canmore, AB

Hours of work: 40 hours per week;

Overtime, weekend and out of town work will be required.

*The successful candidate must also participate in the on-call rotation system.*

Wage: \$45.51 per hour

*This position may be eligible for EPCOR's Housing Allowance; a permanent employee must live in Canmore or the Bow Valley corridor in a location which is consistent with the on call requirements (30 minutes from Operation).*

Commencing with your first day of employment as a permanent EPCOR employee you will enjoy a variety of benefits, such as:

- Competitive salary
- Annual incentive (bonus) pay program
- Paid vacation
- Flexible benefits plan
- Access to internal and external career development programs
- Financial support for personal development
- Pension Plan
- Financial support for employee wellness
- Career opportunities in a wide variety of disciplines and operational areas
- Financial support for charitable organizations that employees contribute to

#### **About EPCOR:**

Clean water and reliable energy are at the heart of what we do. We proudly keep the lights on and the water flowing in over 100 communities across North America. With a rich 125-year history, EPCOR has ambitions to be one of North America's premier providers of essential



services, and we have the top employer and sustainability awards to prove it. If you're looking for new opportunities, people who care and work that matters, apply today to find a career where you matter more. Check out [epcor.com/careers](http://epcor.com/careers) to find out more.

Please note the following information:

- A requirement of working for EPCOR is that you are at least 18 years of age and legally entitled to work in Canada. (A copy of a valid work permit may be required.)
- If you are considered for the position, clearance on all applicable background checks (which may include criminal, identity, educational, and/or credit) and professional reference checks is required. Some EPCOR positions require an enhanced level of background assessment, which is dictated by law. These positions require advanced criminal record checks that must also be conducted from time to time after commencement of employment.
- A technical/practical assessment may be administered during the selection process and this exercise will be used as a part of the selection criterion.
- To meet the physical demands required of some positions, candidates must be in good physical condition and willing to work in all weather conditions. Clearance on pre-placement medical and drug and alcohol testing may be required.

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#### **How to Apply:**

For more information on this exciting career opportunity, please refer to **IRC48563** on the EPCOR career website [www.epcor.ca/careers](http://www.epcor.ca/careers).

**Application Deadline: September 16, 2019**