

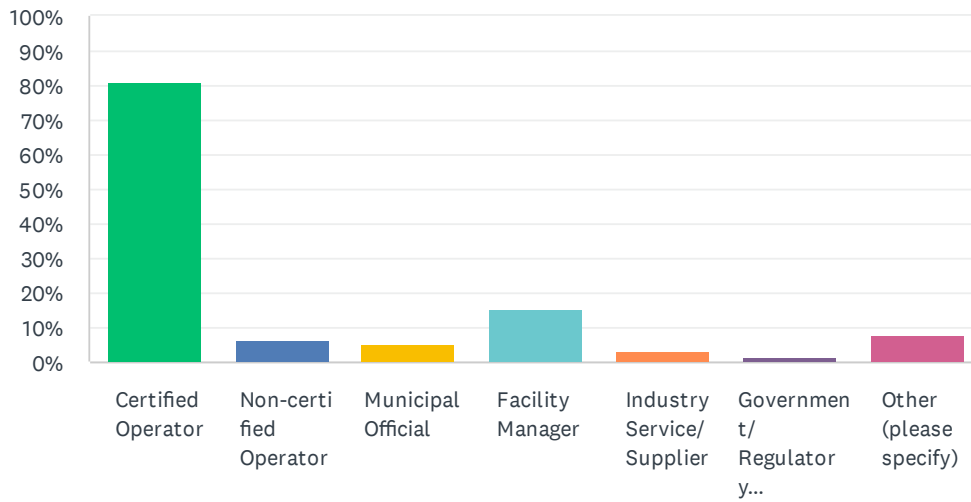


**ALBERTA WATER & WASTEWATER  
OPERATORS ASSOCIATION**

2023 Member Survey

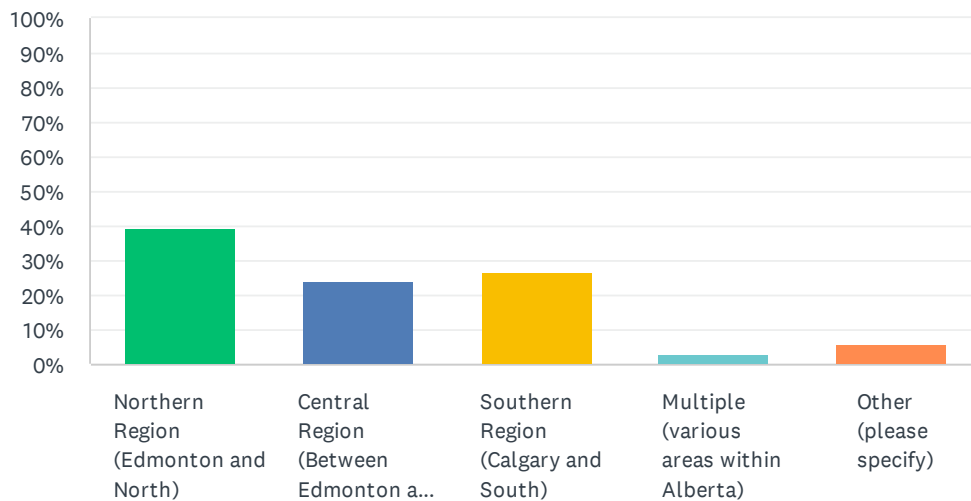
## Q1 Are you a (check all that apply)

Answered: 558 Skipped: 1



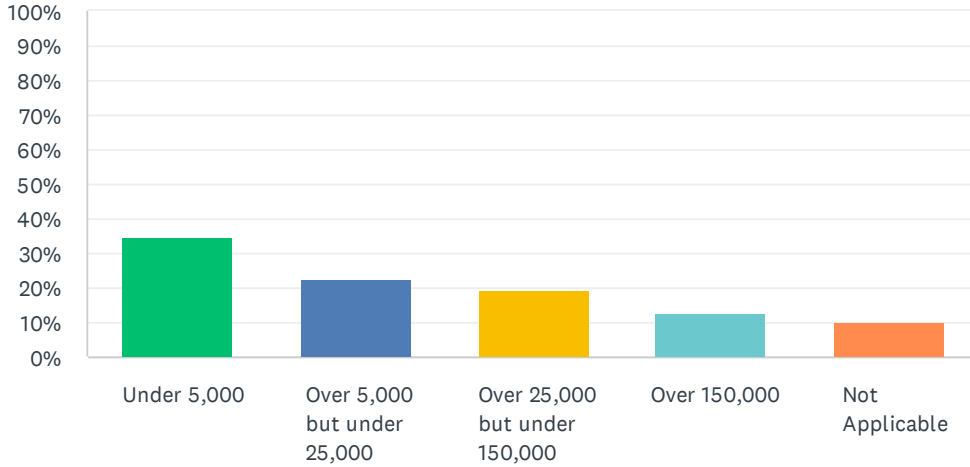
## Q2 Please identify the location of your municipality's (employer's) region within the Province.

Answered: 557 Skipped: 2



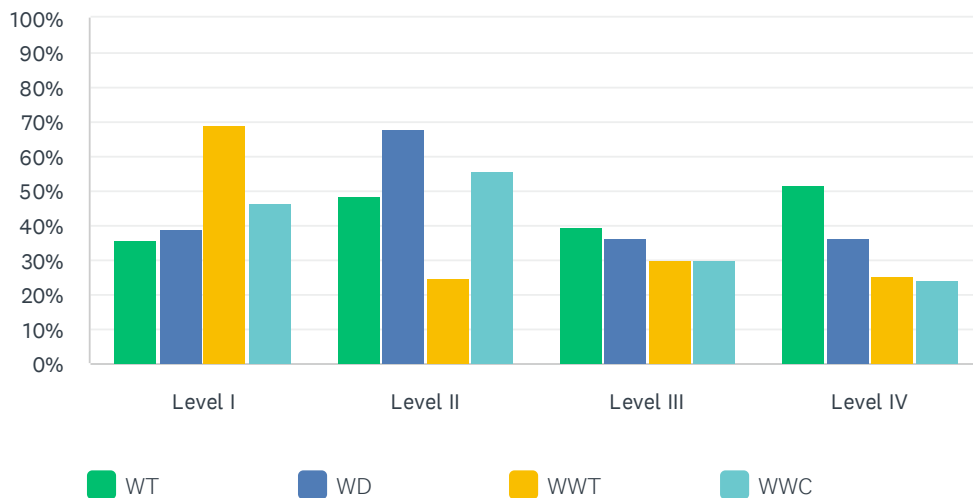
### Q3 What is the approximate population of the municipality that you are employed with?

Answered: 559 Skipped: 0



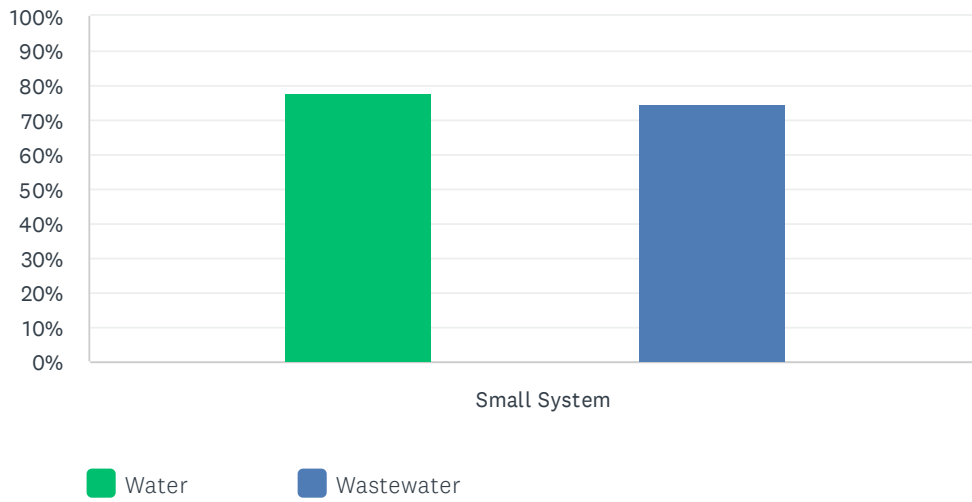
### Q4 If you are not a certified operator, proceed to Question 6. If you ARE a certified operator, what level of certification do you currently hold? (Check all that apply) The next question covers Small Systems:

Answered: 437 Skipped: 122



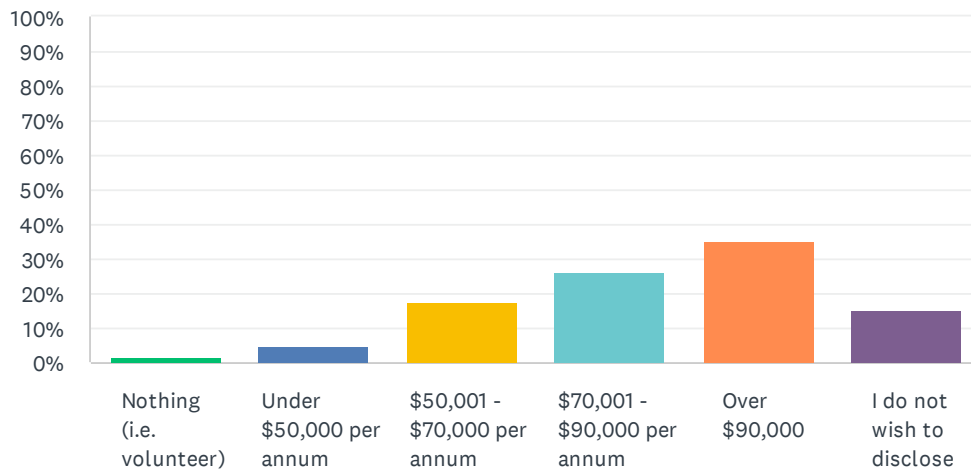
## Q5 Small System Certified Operator

Answered: 59 Skipped: 500



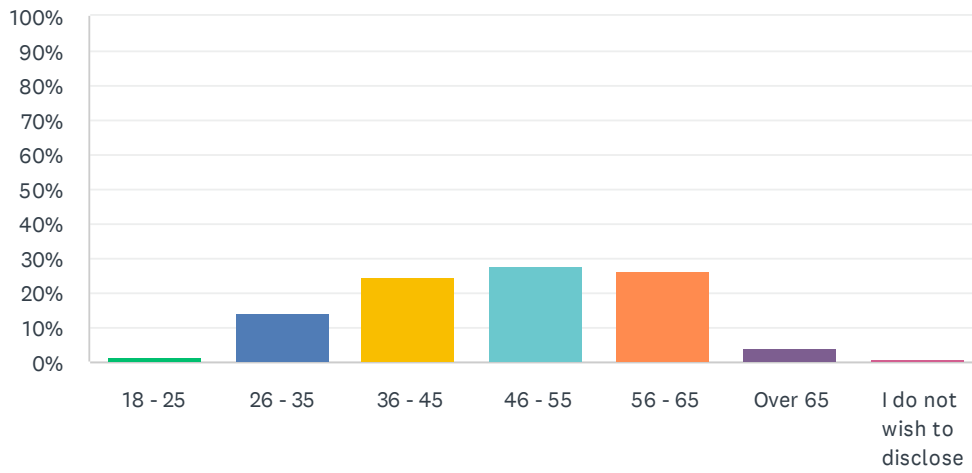
## Q6 What is your gross salary (not including overtime and on call)?

Answered: 548 Skipped: 11



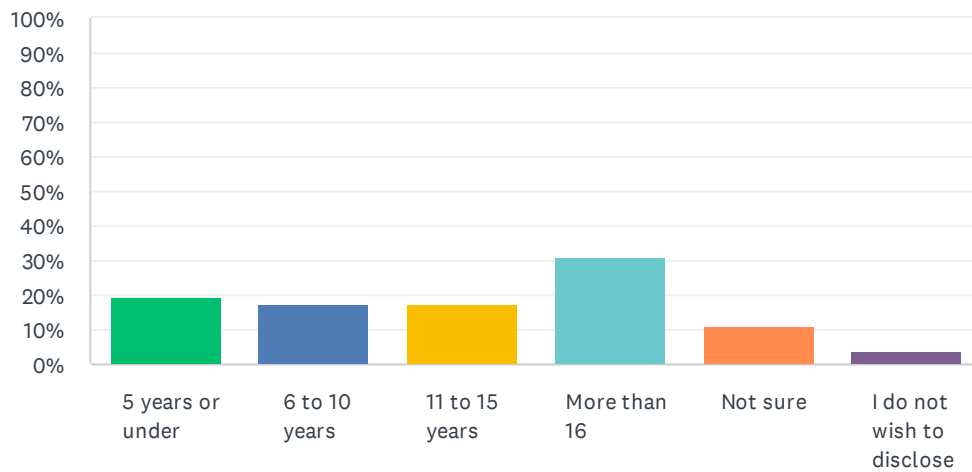
## Q7 What is your current age?

Answered: 550 Skipped: 9



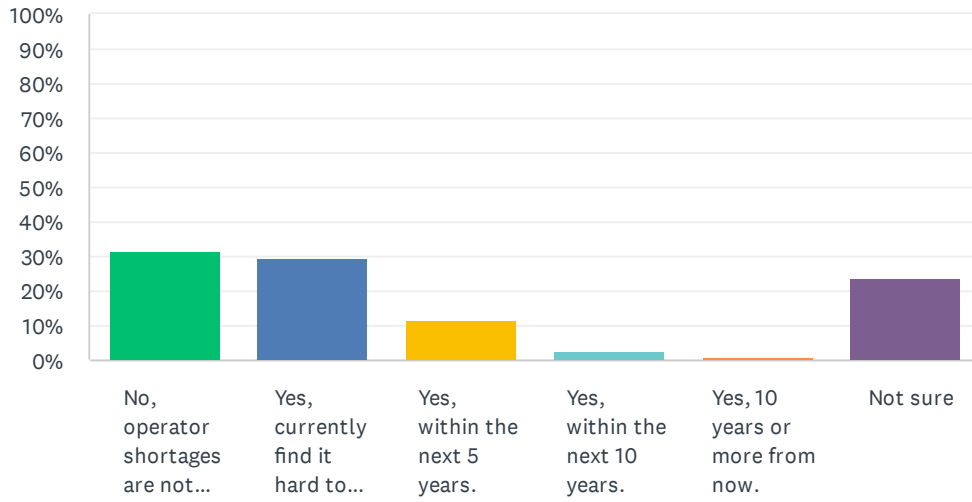
## Q8 In how many years do you plan to retire?

Answered: 548 Skipped: 11



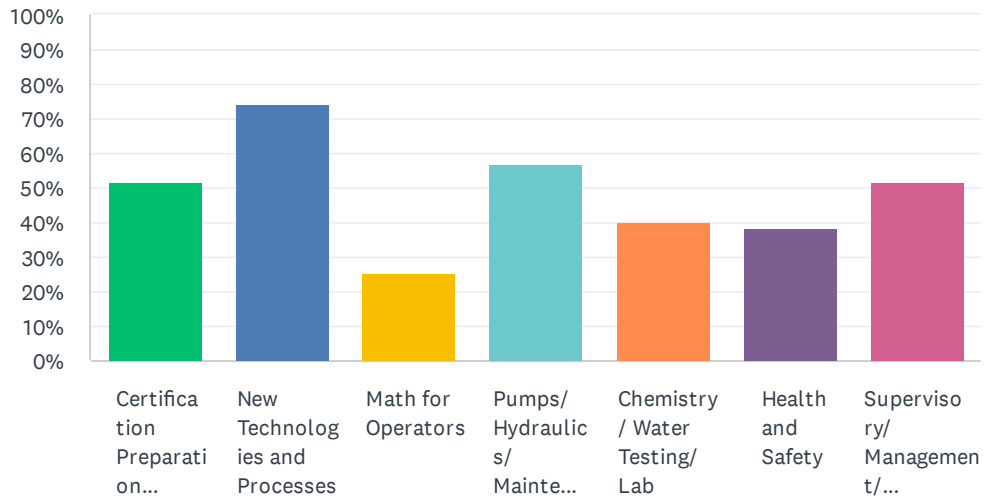
### Q9 Do you anticipate operator shortages in your workplace?

Answered: 548 Skipped: 11



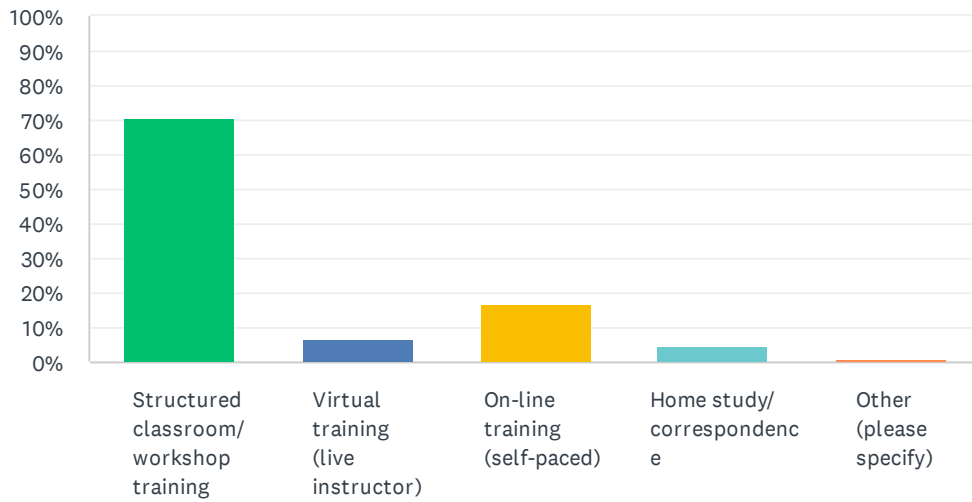
### Q10 Regarding operator training, which of the following topics interest you the most? (Click all that apply)

Answered: 526 Skipped: 33



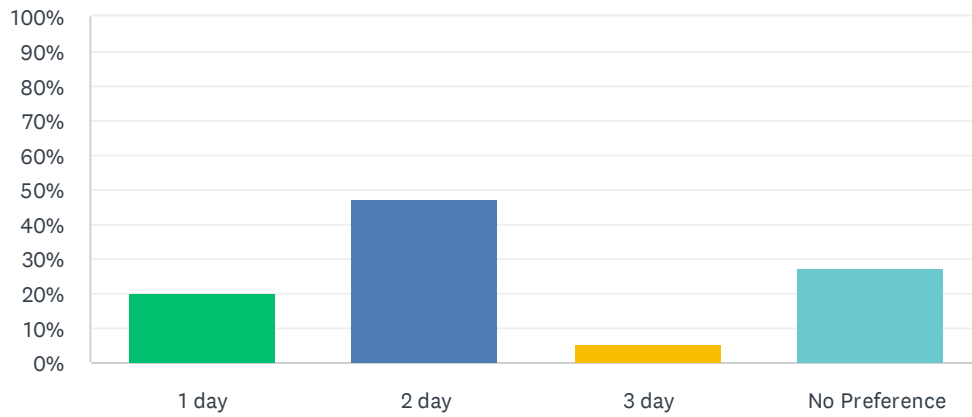
### Q11 What is your preferred training type?

Answered: 535 Skipped: 24



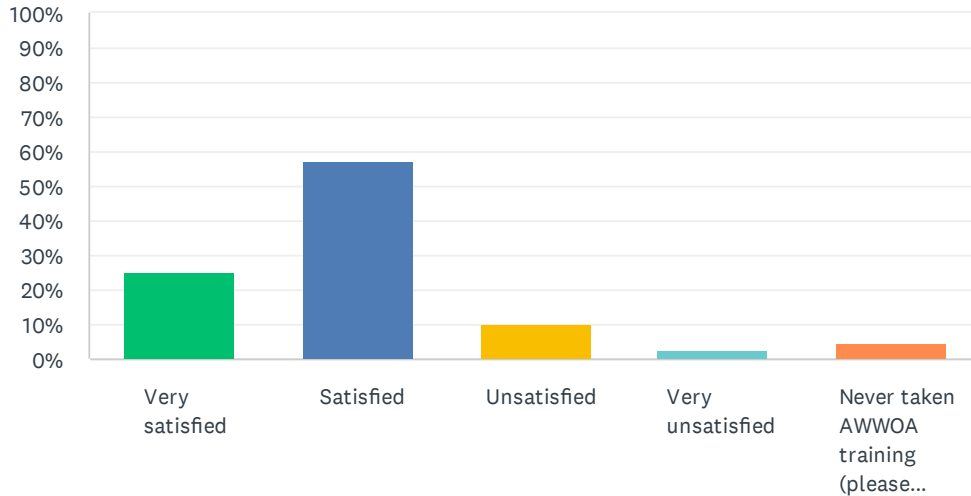
### Q12 What is your preferred length of classroom style training?

Answered: 536 Skipped: 23



## Q13 Overall, how satisfied are you with the training and services provided through the Alberta Water & Wastewater Operators Association?

Answered: 524 Skipped: 35



## Q14 What could we do to improve our training services?

Answered: 261 Skipped: 298

### 151 More Training:

- 97 - More Variety/ more Offerings
- 25 - More Locations in the Province (Mainly North and South)
- 12 - More Online Options
- 10 - More Hands-on Options
- 5 - More Virtual Training Options
- 2 - More Correspondence / Homestudy Options

### 41 Improve Course Content

- 34 - Improve Certification Prep Courses
- 7 - General Updates, reference materials, additional content

### 14 Keep as is - Training is Fine

11 Answered N/A

6 Not Sure

6 Reduce Class Sizes

3 Timing of the Training (winter/ summer)

3 Instructor Issues

2 Food Complaints

1 Venue

1 Sales Pitch Complaint

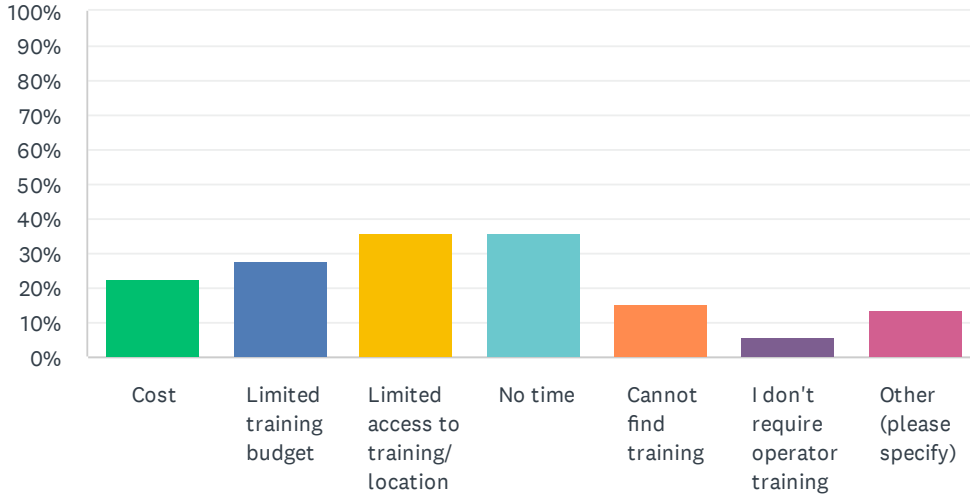
1 No Tests

21 - Related to Alberta Environment (out of scope)



### Q15 What are your biggest challenges when it comes to obtaining training? Click all that apply.

Answered: 499 Skipped: 60



### Q16 How do you prefer to receive information on training and networking opportunities?

Answered: 522 Skipped: 37

