



The Holiday Inn Lethbridge is committed guest safety and the following measures will be in place to address any concerns regarding COVID19:

- Our common areas are thoroughly cleaned and disinfected to the highest standards, paying special attention to high touch point areas.
- Hand sanitizer stations are in place at the Front Desk. Front Desk agents and all other employees are required to wear face mask in all areas of the hotel.
- All hotel employees must wear gloves when completing tasks that require handling of guest items.
- Clear protective barriers are provided at the Front Desk and is cleaned and disinfected regularly.



With updated measures in place, we are launching an IHG Clean Promise. Rolling out globally from June 1, 2020, guests can be reassured that:

*Good isn't good enough – we're committed to high levels of cleanliness. That means clean, well maintained, clutter free rooms that meet our standards. If this isn't what you find when you check-in then we promise to make it right.*

For more information visit:

<https://www.ihg.com/content/us/en/customer-care/clean-promise>