

Chateau Louis

HOTEL & CONFERENCE CENTRE

Dear Valued Guest,

With the ongoing impact and threat of coronavirus (COVID-19) around the world, we want to assure you that our top priority is the health and safety of our clients, guests, employees, and community surrounding the Chateau Louis. We are doing everything possible to create a safe and welcoming environment for you and your attendees.

We have been following The Government of Canada and the Public Health Agency of Canada for continued updates. The cleanliness of our Hotel & Conference Centre has always been our priority. We have increased the frequency of cleaning and disinfecting all surfaces that our customers and staff come into contact with. Our entire team is diligent about hand hygiene, and we have hand sanitizer available throughout our facilities for customers and staff. Additionally, our team is mindful about not coming in to work if they are feeling unwell.

We have installed protective shields between staff and guests in main contact areas. All unnecessary items have been removed from guest rooms and are available upon request; this includes coffee makers, ice buckets, extra pillows, etc. Guest rooms are kept vacant for at least 72 hours between guests, and an Ionizer is used to kill germs in all guest rooms prior to being occupied.

It is our commitment to you, our Chateau Louis Valued Guest, that we will continue to provide a safe and comfortable environment for you and your attendees. Thank you for your support.

Chateau Louis Hotel & Conference Centre Management

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